Rollins, Inc. is a premier global consumer and commercial services company. Through its wholly owned subsidiaries, the company provides essential pest control services and protection against termite damage, rodents, and insects to more than two million customers from more than 500 worldwide locations.

By providing formalized, award-winning training, an ethical culture, and an emphasis on providing unparalleled customer service, Rollins, Inc. has successfully equipped its employees to grow its business all over the world. With locations worldwide, Rollins, Inc. understands that its growth depends on finding innovative ways to improve its sales and service programs through new technologies and processes. By partnering with Year Up Atlanta, Rollins, Inc. gained access to a pipeline of talent ready to drive company growth – and connected young adults to skills and resources leading to meaningful careers.

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**BUSINESS OUTCOMES**

- Create stronger pipeline of educated and skilled employees
- Access to vetted talent that is ready to work
- Risk-free talent exploration

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**IMPACT**

- Empowers individuals to become successful through education and career training
- Prepares future talent for workforce and fosters interest in the field

In 2015, the O. Wayne Rollins Foundation donated $500,000 to be used to expand partnership.
WHAT GRADUATES DO

Year Up alumni at Rollins, Inc. have held these roles:

- ADMINISTRATIVE SUPPORT
- CUSTOMER SERVICE
- DESKTOP SUPPORT
- HELP DESK
- QUALITY ASSURANCE
- SERVER SUPPORT
- TELECOMMUNICATIONS

With the workplace skills learned through their time at Rollins, Inc., graduated interns have also leveraged their internship opportunity to gain employment at companies including Chick-fil-A, Comcast, U.S. Air Force, Legacy Direct, and the Airport Employment and Training Center. Positions held by these past interns include:

- ACCOUNT MANAGER
- CUSTOMER SERVICE REPRESENTATIVE
- TECH SUPPORT ANALYST

I enjoy working for Rollins because they have provided me with technical and professional training that is transferrable in my everyday life, also building a solid foundation starting off my career.

—Alexis Washington
Service Desk Analyst, Rollins, Inc.

OUR MISSION

Year Up seeks to close the Opportunity Divide by providing urban young adults with the skills, experience, and support that will empower them to reach their potential through professional careers and higher education. We achieve this mission through a one-year, intensive training program that provides low-income young adults, ages 18-24, with a combination of hands-on skill development, college credits, and corporate internships. Year Up operates in Arizona, Atlanta, Baltimore, Bay Area, Boston, Chicago, Jacksonville, the National Capital Region, New York, Philadelphia, Providence, Puget Sound, and South Florida. Each site partners with a post-secondary institution to award up to 24 college credits to students for work accomplished during the six-month classroom training period. Over 10,000 young adults have been served by the Year Up experience and 85% of graduates are employed or attending school full-time within four months of completing the program, with employed graduates earning an average of $16/hour ($32,000/year). To learn more visit www.yearup.org or contact internships@yearup.org.

PARTIAL LIST OF ATLANTA INTERN PARTNERS